

Privacy Notice

What information we collect about you

When you make a booking with us, we collect some of your personal data of all guests over the age of 16 who will be staying such as, but not limited, name, home address, email address and telephone number of the person making the booking. This includes when you pay your non-refundable deposit via secure third-party service PayPal.

How we use the information we hold on you

We will use your email address to send you confirmation of the booking and an email with more details on how to find us and other information you may find useful for your stay.

After your stay, you may receive an email from us asking you how your stay was or to request a review to our TripAdvisor page.

We will not use your telephone number to contact you unless it for an emergency and/or we have been unable to contact you by email.

How is your data stored

All of the personal data you supply us, as part of the booking process, is stored securely on our system.

We take data protection and people's privacy very seriously and we are committed to comply with the new General Data Protection Regulation (GDPR) law. We do not share, sell or rent personal information with anybody, unless we are obliged to disclose your information on an exceptional basis, if ordered by a court of law.

Marketing

We would like to stay in touch with you to send information about our B&B, any special offers we may have or local events. We may send occasional emails (normally no more than one a quarter) to people on our mailing list. The mailing list is managed by a secure third party, Mailchimp.

If you would like to receive these newsletters please [click here](#).

You may change your preferences or unsubscribe via Mailchimp at any time.

Neither we nor Mailchimp will pass your details onto any third party.

Guest Registration

We are required by law in Spain to collect the following information on all our guests over the age of 16 who stay in our B&B. We do this by asking you to complete a registration form on arrival and it is to be signed.

Identification document number, type of I.D, date of issue of I.D., full name, sex, date of birth and country of nationality of the client, arrival date and registration number of our B&B in the Registry of Tourism of Andalusia (Casa Rural Finca Las Encinas: CR/CO/00269) are recorded in this form.

This information is forwarded to Guardia Civil Police via their intranet. We will keep these signed forms safely in a locked filing cabinet for 3 years. We are required to show them to a police officer if they request to see them.

Access to your information

You have the right to request a copy of the information we hold about you. If you would like a copy of this information, please email us at info@finca-las-encinas.com

Or by post,

Finca Las Encinas de la Sierra Subbética S.L.
Calle Partido de Los Juncares, S/N, 14970, Iznájar, Córdoba, Spain

GDPR – Data Protection Regulation

GDPR the new Data Protection Regulation (GDPR) approved by the EU Parliament on 14 April 2016.

Enforcement date: 25 May 2018. The EU General Data Protection Regulation (GDPR) replaces the Data Protection Directive 95/46/EC.